

## Smartphone-based supervision and engagement tool for probation, parole, pretrial, and treatment court clients

The **SCRAM TouchPoint™ mobile app** enhances communication between officers and clients while saving time and resources for supervising authorities. Officers can manage their entire TouchPoint caseload with a single login, backed by 24/7 customer support. TouchPoint improves compliance and outcomes by helping clients complete the terms of their supervision.

### TouchPoint is ideal for

- Standalone supervision for low-risk clients
- Enhanced supervision for SCRAM Systems electronic monitoring clients
- Integration with SCRAM Nexus® for Evidence-Based Practice (EBP) implementation



### Mobile Check-In

- Two-layer verification using biometrics and facial authentication
- GPS points with every check-in
- Configurable questions



### Document Management

- Send and receive supervision paperwork
- Access and store digital documents



### Electronic Monitoring Notifications

- Automated notices on common EM tasks
- Promotes client compliance



### Messaging

- Secure, text-like messaging
- Read receipts and printable transcripts
- Text-to-All for mass messaging



### Appointment Reminders

- Automated notifications for upcoming appointments
- Decreases no-shows and reduces technical violations

## Secure, Real-Time Messaging



### Facilitate Effective Communication

- Text-like messaging gives clients an intuitive and modern method to communicate with their supervising authority
- Read receipts ensure officers know when clients open and view messages, and all transcripts are saved and printable
- Send important messages or invoice payment links to all or a portion of clients with the Text-to-All feature

## Mobile Check-In



### Keep Clients Accountable

- Enables clients to complete scheduled or on-demand self-reports, right from their smartphone
- Records a GPS point and client photo with each check-in, providing additional insight into a client's response
- Verify key client information with configurable questions

## Appointment Reminders



### Reduce Technical Violations

- Automated appointment reminders alert clients on scheduled and upcoming appointments, helping them meet their supervision requirements
- Clients are sent reminders 24 hours and 2 hours before their scheduled appointment, supporting EBP best practices

## Electronic Monitoring Notifications



### Promote Client Compliance

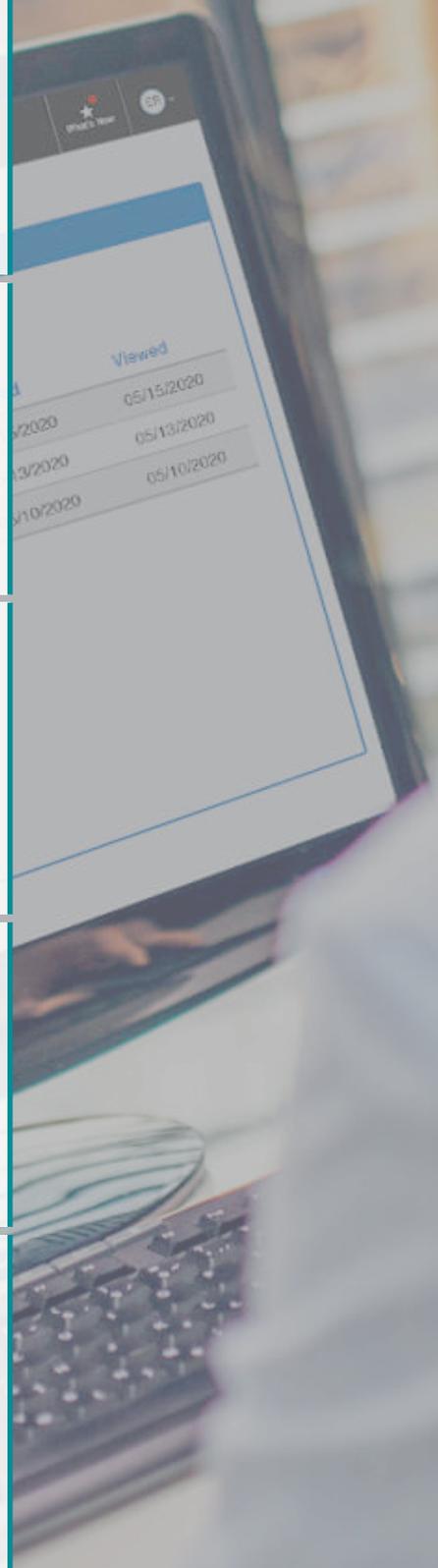
- When integrated with SCRAM Systems EM devices, clients receive notifications on routine EM tasks, creating an audit trail with delivered and read time stamps
- Automated reminders can save supervising officers an average of 42 minutes per client per month

## Document Management



### Eliminate Paper Pushing and Increase Efficiency

- Securely and electronically send, receive, access, and store supervision paperwork and other important documents
- Troubleshoot common electronic monitoring device problems via image sharing
- Remove the need for manual paper handling, scanning, and uploading documents



### Making a Difference



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